



March 16, 2020

Dear WC Residents, Families and Friends,

Thank you for supporting new efforts to keep all residents and employees safe during this difficult period of Coronavirus uncertainty. We do not have COVID-19 on our campus at this time, but as an additional precaution, we have taken the following steps to prevent it entering our buildings.

As of March 15, Westminster Canterbury Lynchburg has restricted visitation on our campus as required by the Centers for Medicare and Medicaid Services (CMS). Based on federal guidance, no visitor will be permitted into our Healthcare, Short-term Rehabilitation, Assisted Living or Memory Support Neighborhoods except for certain compassionate care situations, such as an end-of-life situations.

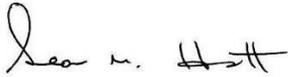
The measures announced previously (3/14) remain in place for residents who reside in apartments and cottages on our campus. *Only Family Members of Residents in Apartments and Cottages* are permitted to visit our campus.

1. **Visiting hours for independent living areas of campus will be 11:00 a.m. to 7:00 p.m. daily.** Anyone who comes to campus during non-visiting hours will be denied entrance.
2. **All exterior doors will be locked.** Residents will need to use their key fobs to enter at Woods Edge, Creekside, Terrace, Hearthside and Drinkard.
3. **Family Members will be screened upon their arrival.** Please report to the Main Lobby at the Bridge Entrance. Once the screening is complete, visitors will receive a pass for the day and visitation guidelines.
4. **Traffic into campus will be restricted to the main drive at 501 VES Road.** The gate at Williams Road will be closed at 11:00 p.m. on March 13 and will remain closed until further notice.
5. Private Duty Companions who support residents must enter through the Main Lobby and be screened. Private Duty workers who are scheduled to work outside of the standard visiting hours of 11 a.m. – 7 p.m. will report to the main entrance, be screened, and then report to duty with their assigned resident.
6. An Infection Risk Assessment Questionnaire will be administered as part of this screening process. Our policy states that any visitor, resident or employee who has traveled to WC Lynchburg from outside the state or country via plane, train or ship

will be asked to complete a Risk Assessment Questionnaire. This screening applies to any travel within the past 30 days.

7. Children under the age of 15 are not permitted to visit.
8. Anyone with flu-like symptoms should not visit our campus.
9. We strongly urge anyone planning to travel by plane or train to WC in the next 30 – 60 days to please reschedule your visit.
10. Visits by Azalea Residents are limited to those moving to WC in the next 60 days.
11. Visits by Canterbury Club members are suspended until further notice.
12. On campus activities are being cancelled, postponed or restructured on a case by case basis.

We continue to hope that this period of restriction will be brief. Please understand that our goal is to keep all of our residents and employees as healthy as possible. We need your help to do this. Thank you for your patience and understanding.



President and CEO