

## **CAMPUS UPDATE**

**DATE:** March 20, 2020  
**FROM:** Sean Huyett, President & CEO

**A.M. NEWSPAPER DELIVERY:** All newspapers will be delivered to residences by WCL staff members as quickly as possible each morning. Please do not visit the lobby to pick up your paper.

**BANK OF THE JAMES – LIMITED HOURS**

Frances Bryant will be available via telephone (Extension 3450) 9:00 a.m. – 12 Noon, Monday through Friday. NO IN PERSON VISITS PLEASE. Frances will coordinate delivery to you with WCL. Drive-thru windows are available at other branches.

**BEAUTY SHOPS Are Now Closed.** Staff members are working in other areas to support needed activities.

**DINING INFORMATION:** We will continue take out service only for Sunday Brunch. *While Reservations are not required, you will help us manage the flow of people if you do make a reservation as we continue to practice social distancing.*

Traffic flow for Brunch: Please enter through the main Café entrance on the Bridge. You will exit using the door at the rear of the dining area. Eggs Benedict as the breakfast option rather than omelets. Special price for residents: \$10.00

**ELEVATOR USE:** To support Social Distancing practices, we request only 3 people at a time on an elevator. If the door of the elevator opens and there are already 3 people in the car, please wait for the next opportunity. Signs are posted as well.

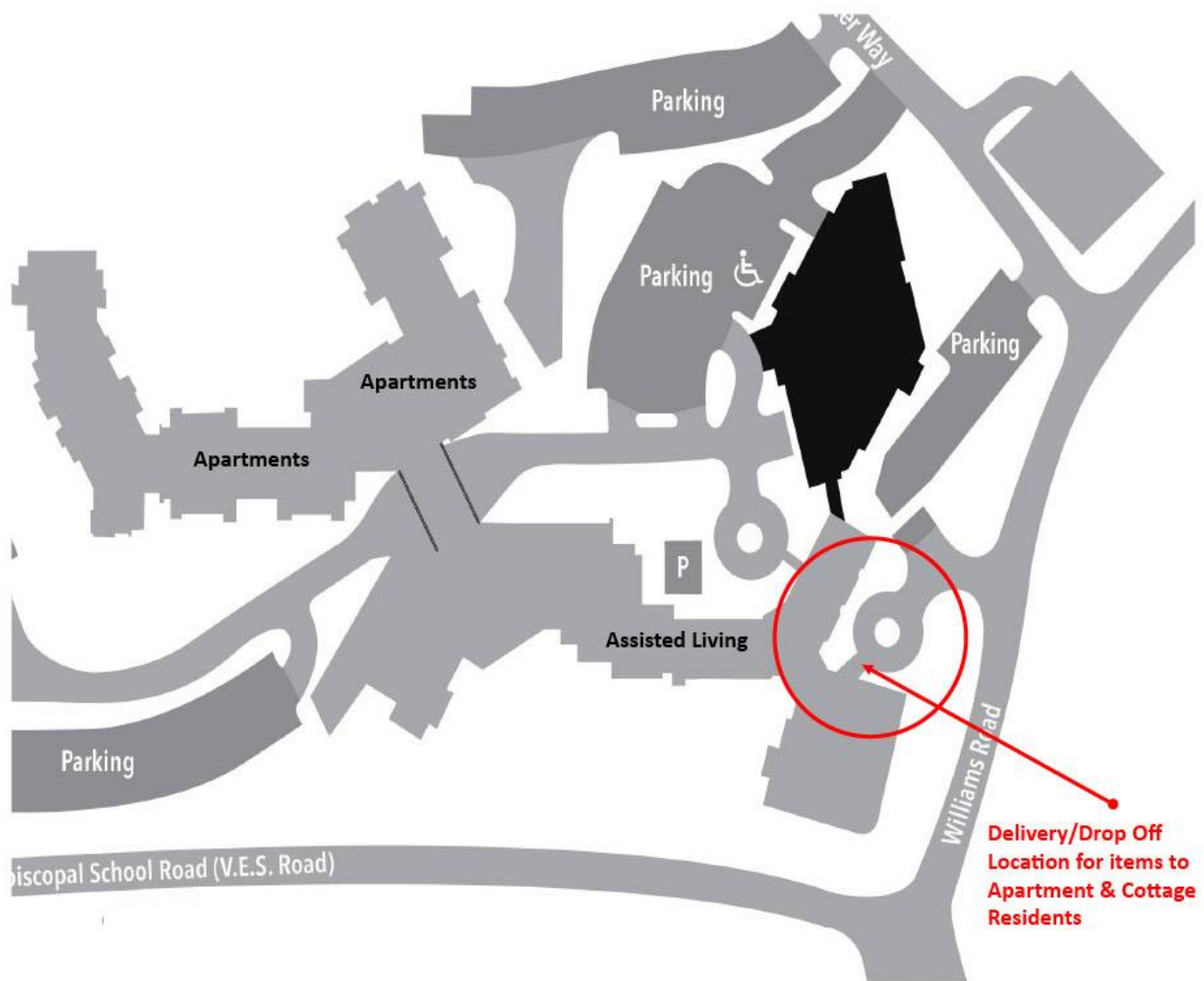
**VOLUNTEERING:** As important as you are to other organizations - - the hospital, Meals on Wheels, hospice, etc. - - **PLEASE DO NOT VOLUNTEER.** As an older adult, you will put yourself at risk by continuing this activity. REMEMBER: Social Distancing is critical to slowing the spread of the COVID-19 virus. Your behavior will make a difference.

**NEW SERVICE – STARTING MONDAY, MARCH 23**

Many of you have expressed concern about limited opportunities to shop. Family members/Friends may now deliver items to WCL on your behalf.

**Deliveries will be accepted Monday through Friday, 2:00 – 4:00 p.m.**

Please direct your family member or friend to pull up to the WCL entrance at Williams Road (see map below). Staff members will be there to accept the package and deliver it to your residence.



**U.S. MAIL DELIVERY:** Thank you for helping us get mail to you in a timely manner. Inhouse communication materials and packages will be delivered this way until further notice. Many of you notified Gwen Pope that you want to receive your news only via email. *Thank you!* You can add your name to the NO PAPER list by emailing Gwen.

## **REMINDERS**

1. **ACCOUNTING OFFICE CLOSED** to residents until further notice. If you need assistance, you can call or email during these hours: 9:00 a.m. – 4:00 p.m.
  - Melinda can be reached at 434-386-3513 or at [mturpin@wclynchburg.org](mailto:mturpin@wclynchburg.org)
  - Dana can be reached at 434-386-3510 or at [dferguson@wclynchburg.org](mailto:dferguson@wclynchburg.org)
  - Karen can be reached at 434-386-3509 or at [kferguson@wclynchburg.org](mailto:kferguson@wclynchburg.org)
2. Remember to practice Social Distancing in all public areas.
3. Contact the Resident Life and Wellness Office for assistance with online ordering and delivery of groceries and other supplies.
4. **Medical Attention After Hours** – If you need a nurse in the evening, after the Clinic has closed, call the Front Desk at Extension 3563 and ask for a nurse. *DO NOT GO to Assisted Living to see a nurse.* The nurse will come to you. If you have a medical emergency and need nursing support, press the button on your Sara Pendant.
5. **Live Video Updates will be held** on Thursdays at 2:00 p.m. on TV Channel 970. As a reminder, please plan to **attend our Monthly Confab via your TV on Tuesday, March 31 at 10:30 a.m.** You may submit questions in advance by sending an email to Angela Jones ([ajones@wclynchburg.org](mailto:ajones@wclynchburg.org)) or submitting your question in writing by using the comment card box outside the Administrative Office, 2<sup>nd</sup> floor Brookhaven.
6. **U.S. CENSUS:** Independent Living residents should fill out and submit their own census forms. The U.S. Census Bureau is encouraging everyone to submit their forms online, by mail or by phone. Westminster Canterbury will manage the census count for residents in Healthcare and Assisted Living.