

CAMPUS UPDATE

DATE: March 23, 2020 2:30 PM
FROM: Sean Huyett, President & CEO

SHELTER IN PLACE – **Now more than ever.** Virginia Governor Ralph Northam has urged those who are 65 and older to self-quarantine. I am not saying that you can't move around or leave campus at this point. But we recommend you take the Governor's message very seriously. He is also looking at closing non-essential businesses. Specifics on what these are will be available tomorrow.

During the Governor's address this afternoon he said that "everyone must change the way they live. Social Distancing is the best tool we have to fight this virus."

Our best advice to you is to act like Everyone Has or May Have the Virus. Stay at home. Social Distancing is our best chance for flattening the curve of infection from the COVID-19 virus.

WCL Team members are ready and willing to shop and deliver whatever items you need from the greater community away from our campus. Friends and family can now bring a package to campus which will be delivered to you.

Social Distancing recommends only 3 people at a time on an elevator. If the door of the elevator opens and there are already 3 people in the car, please wait for the next opportunity.

PET OWNERS: Please make preparations for the care of your pets. **The use of outside pet services will be eliminated by Wednesday, March 25.** We ask all pet owners to reconnect with the people who are part of your animal support system just as if you were going to be away from home for an extended period. If our campus becomes quarantined, this is the plan you will have to initiate. Dogs would need to be sent off campus in a quarantine-type event. All dog owners are directed to contact the Resident Life Office with the details of your plan. *If you own a cat and can maintain your pet for a minimum of 30 days within your residence, you will be able to do so under quarantine.* But all pet owners are urged contact the Resident Life Office with the details of you plan.

(over please)

LIMITED HOURS - BANK OF THE JAMES

Frances Bryant will be available via telephone (Extension 3450) 9:00 a.m. – 12 Noon, Monday through Friday. NO IN PERSON VISITS PLEASE. Frances will coordinate delivery to you with WCL. Drive-thru windows are available at other branches.

DINING INFORMATION: You should have received a flyer from the Dining Dept. regarding the menu for Monday through Wednesday this week and that meals will be delivered to your residence. *Please review and order by 10:30 a.m. each day.*

Canterbury Café is now the one venue open for meals. Hours remain the same.

ENVIRONMENTAL SERVICES: If you are following Isolation Procedures in your apartment or cottage, please do the following with your Trash:

1. Please tie your trash bag(s) closed.
2. Leave the bag(s) in your apartment just inside the door.
3. Call Extension 3553 before 3:00 p.m. to notify EVS that it is ready for pick up.
4. An EVS team member will double bag the trash and remove it in a covered bin.
5. **DO NOT LEAVE THE TRASH IN YOUR HALLWAY.** *This would be a violation of isolation procedures.* By following these steps, you will help keep your neighbors and our facility healthy.

NEW DELIVERY OPTION: Because of limited opportunities to shop, Family members or Friends may now deliver items to WCL on your behalf. **Deliveries will be accepted Monday through Friday, 2:00 – 4:00 p.m.** Please direct your family member or friend to pull up to the WCL entrance at Williams Road. Staff members will be there to accept the package and deliver it to your residence.

SCREENING CONTINUES: We continue to monitor information about the COVID-19 virus at the state and national levels.

- All employees are screened daily before reporting to their work areas. If an employee has traveled out of the state or out of the country, they will stay at home for 14 days before they are allowed to return to work.
- Exterior Doors remain locked and your key fob will not work. Please use the buzzers to enter the doors at Creekside, the Terrace and Woods Edge. Security will let you in.
- Campus is Closed to All Visitors. See new delivery option below.