



COVID-19 Campus Update, July 19, 2020 at 8:00 PM

Good evening,

I am writing to let you know that a resident of Westminster Canterbury of Lynchburg has tested positive for COVID-19. The resident was residing in the Memory Support Center. Westminster Canterbury is working closely with public health officials and the Virginia Department of Health is now determining who may have come into contact with the resident.

The resident had a negative test on July 7, but a positive test on July 16. We have tested the resident again this afternoon to rule out a false positive. In the meantime, Westminster Canterbury took additional steps, and has moved the resident to the COVID unit on the 6th floor of the old Drinkard Building. The resident is not showing any symptoms at this time, nor any other residents in Memory Support.

As I communicated in an earlier email, we are waiting on results from both rounds of testing earlier this month. Residents and staff were both tested. We will perform a third round of testing later this month.

Starting in the beginning of February, a Coronavirus Task Force comprised of staff from various departments, including an RN Infection Preventionist, met to review existing policies and procedures related to infectious diseases and make a plan for other concerns. Our existing infection control policies and procedures guide us as we work to prevent the spread of infection and control it as necessary.

- On March 6th, staff began tracking the travel plans of residents, staff and their families in order to monitor those returning from travel and those planning to travel to affected areas.
- On March 14th, Westminster Canterbury restricted visitors from the Healthcare and Assisted Living areas of campus. On March 19th, the entire campus was closed to visitors, including Independent Living areas. Everyone who entered our campus, including all staff members, were screened with questions and temperature screenings.

Although Westminster Canterbury had robust infection control policies already in place due to the threat from seasonal influenza, we also reviewed our infection control policies and updated them as necessary to specifically address potential exposure to the Coronavirus. We anticipate additional changes may occur as more information becomes known about the Coronavirus. Our staff members have been trained on these policies and have implemented them throughout our community. Our staff

is monitoring changing conditions, including the presence of respiratory illness in our community, daily on each shift. Staff are also participating in calls with our governmental and healthcare partners to understand the latest updates and current information related to this issue.

Please continue to observe appropriate infection control practices:

- Wear a mask when outside of your home
- Cover your cough and sneezes
- Maintain an appropriate social distance of at least six (6) feet
- Wash your hands
- If you are ill or feeling under the weather, please let us know immediately. Also, please stay in your apartment/room and do not visit with others if you are not feeling well.

Protecting you and your loved one's health and wellbeing, and that of our staff, remain our highest priority. We appreciate your help and understanding during this unprecedented time and situation.

Please contact Liz Kail, VP of Health Services, at (434) 386-3833 with any questions.

Sincerely,

Sean Huyett
President & CEO
Westminster Canterbury- Lynchburg
434.386.3505