



September 17, 2020

Dear Residents and Family Members:

A resident of Westminster Canterbury of Lynchburg, who resides on the 4th floor of the Drinkard Healthcare Center, has been diagnosed with COVID-19. The resident is in the hospital. Our infection control team is working with Virginia Department of Health officials to determine who may have come into contact with the resident.

All residents and staff members of the Drinkard 4th floor neighborhood have been tested for the coronavirus and are being monitored at this time. We will be performing our 11th round of testing for staff on September 18. **Family visitation is suspended until further notice. Visitation includes both window visits and in-person visits. Visitation is still allowed for a resident who is under hospice end of life care.**

Once COVID-19 was suspected for the hospitalized resident, Westminster Canterbury took additional steps, including requiring all residents of the 4th floor Appalachian neighborhood to remain in their rooms. All needs of residents will be attended to by staff members.

Cottage, apartment and Hearthside neighborhood residents will experience little disruption to their regular routine. Our staff is ready to serve your daily needs.

Westminster Canterbury organized its Coronavirus Task Force (CTF) in early February. This interdisciplinary group, comprised of staff members from all departments and an RN Infection Preventionist, met to review existing policies and procedures related to infectious diseases. These policies were updated as necessary to specifically address potential exposure to the Coronavirus. Our policies and procedures guide us as we continue working to prevent the spread of infection and control it as necessary.

Our staff members have been trained on these policies and have implemented them throughout our community. Our team is monitoring changing conditions, including the presence of respiratory illness in our community daily on each shift. Members of our CTF participate regularly in calls with our governmental and healthcare partners to understand the latest updates and current information related to this issue.

On March 6th, staff began tracking the travel plans of residents, staff and their families in order to monitor those returning from travel and those planning to travel to affected areas.

- On March 14th, Westminster Canterbury restricted visitors from the Healthcare and Assisted Living areas of campus.
- On March 19th, the entire campus was closed to visitors, including Independent Living areas.
- Temperature screening for all team members was implemented March 14 and is conducted at the start of every shift in all departments.

EVERYONE IS ASKED TO CONTINUE APPROPRIATE INFECTION CONTROL PRACTICES:

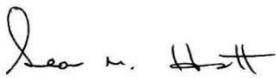
- Wash your hands;
- Maintain an appropriate social distance of at least six (6) feet;
- Wear a facemask when in public areas of the WC campus and the greater Lynchburg community.

For the most current information on the Coronavirus Pandemic, visit the website for The Centers for Disease Control www.cdc.gov/COVID19. The Virginia Department of Health offers resources on the web at www.vdh.virginia.gov.

Please contact Liz Kail or Lori Sweeney at (434) 386-3572 with any questions.

Protecting your health and wellbeing, and that of our staff members, remains our highest priority. We appreciate your help and understanding during this unprecedented time and situation.

Sincerely,



Sean Huyett
President and CEO